DAI Policy 500.40.28 – Dental Unit Waterline Maintenance and Monitoring Attachment C – Waterline Test Service Instructions Effective Date: 06/08/15

- 1. Place refrigerant pack in the Styrofoam lid and place in freezer overnight.
- 2. Flush waterlines for a minimum of two minutes before taking samples.
- 3. Sampling should always be conducted just prior to any scheduled waterline maintenance or treatment.
- 4. Samples must be shipped **on Monday, Tuesday and Wednesday** only. Do not ship samples on any day preceding a holiday.
- 5. **Collect DUWL samples** using sterile collection vials. Fill vials to approximately ¾ full. Do not touch the outlet of the waterline or the interior of the collection vial. Note: The collection tubes contain a dehydrated chlorine neutralizer which is visible in the bottom of the vial.
- 6. **Label each** DUWL sample. Use a permanent marker or the labels provided. Indicate the sample location and the type. I.e. Operatory 3, air/water syringe (Op3, a/w).
- 7. Complete sample submission form and return with samples.
- 8. Place the **frozen** refrigerant pack with the water samples in the Styrofoam shipper. Place the Styrofoam shipper in mailer box.
- 9. Complete US Express Mail shipping label and affix to box.
- 10. US Express Mail can be picked up by your US Post Office mail carrier or delivered to a Post Office. It must be picked up or delivered the same day the samples are taken, and sent overnight.
- 11. If you have any questions, please call Customer Service at 800-819-3336. Results will be faxed or e-mailed after seven days of incubation.

